

Important Information

**Dear Camping Guest,
Welcome to our camping ground!**

In order to be able to provide you with a smooth and pleasant stay at our camping ground, we request that you observe the following notes and rules. Many thanks!

1. General Information/ Arrival and Departure

- The registration for the camping ground at your arrival is possible at the regular **opening hours of the kiosk**. During the season (April-November) these are **Monday - Sunday from 8:00am – 12:45pm and 3:00pm – 8:00pm**. During the off-season, the kiosk is closed. During that time, registration is carried out via the till at the swimming pool.
- On the day of **departure**, the site must be vacated **by 11:00am**. We request that you present your receipt upon exiting. An extension of your visit is possible at an additional charge. For this purpose, please contact the kiosk personnel.
- For entry into the camping ground, the camper is only permitted one vehicle and only with a car badge issued by the Gemeindewerke Rülzheim (Rülzheim Municipal Utilities), to be placed in the vehicle in a manner providing good visibility. For the key to the barrier system, a valid deposit fee is charged until it has been returned. After the end of usage, the key is to be returned and the deposit fee is to be reimbursed. In case of loss, a fee of € 51 will be charged.
- In the case of disturbances and emergencies, our **emergency service** is available at 0177/ 8928424. This number can be reached from Saturday 7:00am to Monday 7:00am, as well as on working days from 5:00pm to 7:00am. The name of the relevant person responsible can be found in the posted emergency service schedule.
- **Sandwich service:** Sandwiches can be ordered in advance on the previous day by 5:00pm. You can obtain order forms for this at the kiosk.

2. Noise and Vehicle Disturbance

- At the camping ground, avoid everything that could disturb the other campers' needed peace and rest, such as screaming, yelling and excessively loud singing. The use of radio and television sets must not disturb the other campers (tent noise level).
- In the time from **1:00pm to 3:00pm** and from **11:00pm to 6:00am**, all **disturbing noises** must be **avoided**, particularly speaking loudly, playing music, the running of motors, and the **driving of vehicles** etc.
- In order to avoid noise and the stirring up of dust, it is only permitted to **drive vehicles at walking speed** on the camping ground.
- Riding of **mopeds, motor-assisted bicycles and motor scooters** is **not permitted** on the camping ground.

3. Pollution and Waste Disposal

- Polluting of the camping ground and its facilities is prohibited. For this reason, please leave the sanitary facilities as you yourself would like to find them. Small children up to the age of 6 may only use the sanitary and toilet facilities when accompanied by an adult.
- The bringing in and disposing of any sort of waste that originates outside of the camping ground is prohibited. The tenants are obliged to dispose of generated waste, separated according to types, in the containers provided for this purpose. The disposal of all kinds of bulky waste is prohibited!
- The users of the camping ground are obliged to clean the areas they have used prior to leaving; in particular, waste paper and other waste are to be removed.
- Prohibited is digging in the grass and any other digging in the ground, as well as damage to trees, bushes and shrubs, equipment and facilities of the camping ground.
- **Open fires**, such as camp fires, are **not permitted**. Whoever notices the outbreak of a destructive fire is obliged to immediately notify the nearest fire alarm call point (emergency phone call) of the fire. Appropriate attempts to extinguish the fire are to be undertaken (Section 323 c of the Criminal Code - StGB).

4. Electricity and Water

4.1 Electricity (VDE 0100 part 721)

- Electrical connections may only be used if they comply with the VDE 0100 part 721 and carry the **designation HO7RNF3G2,5**. In the event that the electrical equipment is not in compliance with this regulation, we reserve the right not to put the system into service or to bring it to a standstill.

4.2 Water

- The free-standing water stations are exclusively intended as a source of water and for the drainage of generated waste water. Faeces are to be disposed of at the intended places in the sanitary building. Doing the washing-up, the emptying of leftovers, washing of clothing, as well as personal hygiene, is prohibited at the site of water stations.
- Taking water from or introducing water to underground or surface water is prohibited.

5. Dogs

- Dogs may only be taken to the camping ground with the approval of the supervisory staff. They must always be kept on a lead; allowing dogs to run freely on the camping ground is prohibited. Camping guests are to ensure that their dogs are tied to the tent or caravan, or that some other appropriate measures have been taken, so that they remain within your parking area. Exceptions to this are guide and service dogs.
- Waste matter caused by dogs, particularly dog excrement, is to be immediately removed by the dog owner.

We wish you a relaxing holiday at our camping ground!

**Gemeindewerke Rülzheim
(Rülzheim Municipal Utilities)**